Payment, Billing and Nonpayment Policy

Version 1.4 | Effective date: November 28, 2026

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1. Charges and authorization

Stripe processes payments. Standard $99, Premium $199, Enterprise $499 monthly in USD. Implementation is $0 on all packages. First monthly fee and applicable taxes are due at checkout. Recurring billing begins with successful initial payment. Disclose amount and frequency before affirmative consent. Domain and approved third-party costs are separate. Maintain valid payment information. No direct card storage or late or reactivation fees.

2. Renewal and changes

All packages are month-to-month with $0 implementation and no minimum commitment or cancellation penalty. The first monthly fee plus applicable tax is due at checkout; billing renews monthly until cancellation. Customers may cancel at any time, effective at the end of the current paid billing period, subject to mandatory earlier cancellation rights. No additional notice period applies. No charges for service after effective termination; reconcile unearned prepayments. Price increases require 60 days' written notice and any additional notice or consent required by law. Transfer fees are separate and require express authorization. Policies 06 and 07 govern billing and cancellation.

3. Overdue payments

Measure calendar days from original unpaid invoice due date, not retry date. Day 1 reminder; day 7 pause updates and nonessential support; day 15 formal warning; day 25 final notice; day 30 take website offline after confirming actionable unpaid balance, notices and absence of applicable hold. Investigate disputes and failed notices. Public message: Website temporarily unavailable. No disclosure of debt. Preserve customer domain and property. Critical security/privacy work may continue.

4. Restoration and termination

After outstanding actionable payments are received, target restoration within two business days. Suspension does not itself terminate or pause the agreement or erase valid obligations. At 90 days overdue, services may be terminated and files considered for controlled removal subject to notice, export rights, retention and holds. Separately, target eligible file retention for 90 days after effective termination. Stop recurring billing at termination and reconcile unearned amounts. Unpaid or suspended periods do not count toward transfer eligibility. Liability limitations are subject to the service agreement and mandatory law.

5. Billing questions

Contact nb@webworthi.com with invoice reference. Correct erroneous and duplicate charges via Stripe. Policy 07 governs cancellation, refunds. Verify payment with Stripe rather than relying on a browser redirect.